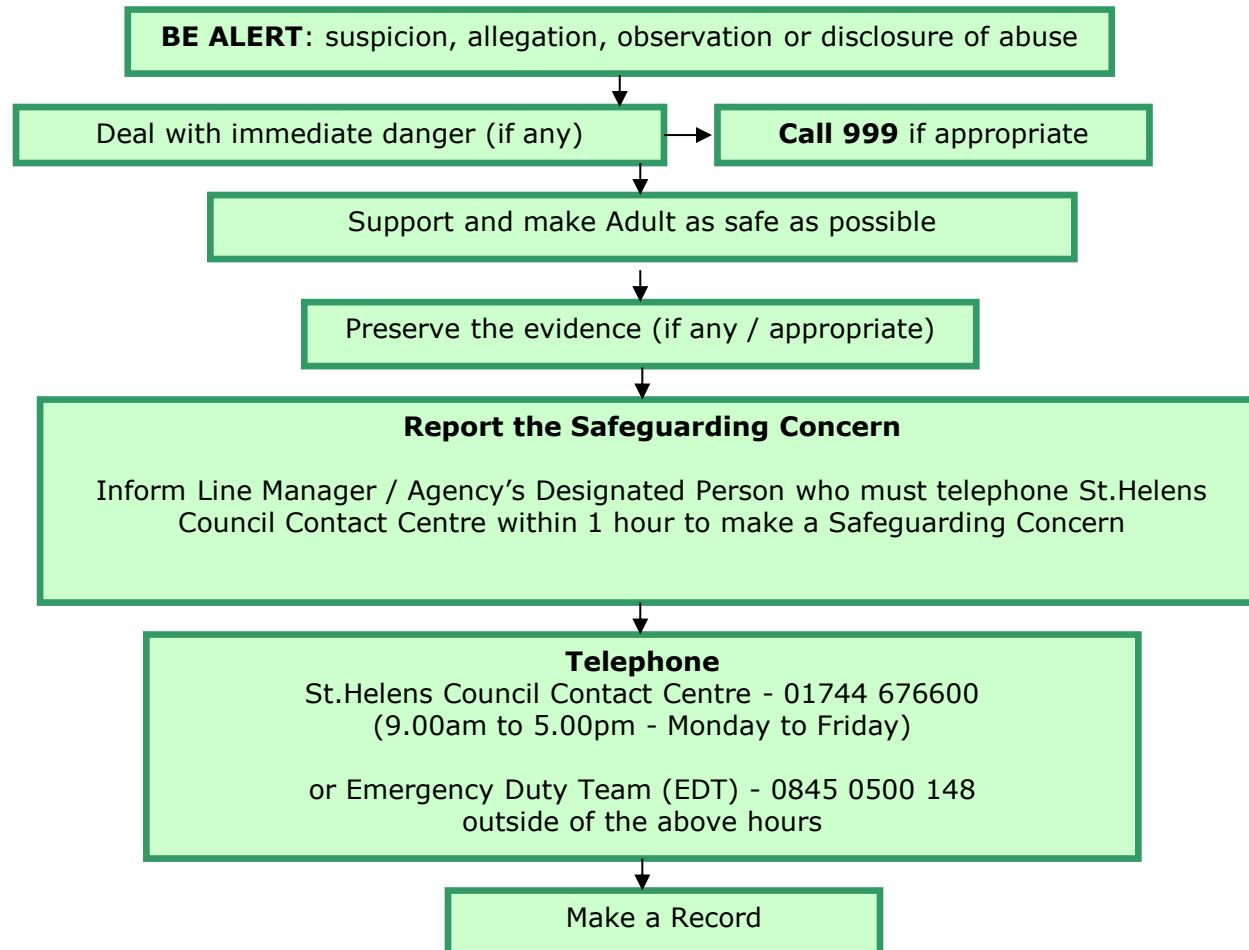




How to Report a Safeguarding Concern in St Helens

This applies to all residents of St Helens regardless of setting
i.e. community, hospital or care establishment





Key Information When Reporting Adult Abuse in St Helens

WHO

- is the concern about?
- is involved in causing the abuse or neglect ?

WHAT

- type of abuse?
- are the risks?
- are the relevant circumstances?
- What did the alleged perpetrator do or fail to do to the Adult
- Is the relationship between the alleged victim and alleged perpetrator

WHERE

- does the Adult live?
- does the alleged perpetrator live?
- did the alleged abuse occur?

WHEN

- did the alleged abuse occur? (date / time)
- was the concern first raised? (date/time)

Remember - WHO, WHAT, WHERE, WHEN

Telephone

St.Helens Contact Centre - 01744 676600
(9.00am to 5.00pm - Monday to Friday)
or Emergency Duty Team (EDT) - 0845 0500 148
outside of the above hours