

What To Do if you have concerns about an adult (For Health Care staff)

Safeguarding Adult Flowchart For Referral in Wirral



**Social Services,
Central Advice &
Duty Team (CADT)
(Office hours)**
Tel: 0151 606 2006
Fax: 0151 606 2022

**Social Services
Emergency Duty
Team (EDT)
(after 5pm)**
Tel: 0151 677 6557
Fax: 0151 677 5372

Merseyside Police
0151 777 2683
(Office Hours)
0151 709 6010 (24 Hrs)

**PRACTITIONER HAS CONCERNS ABOUT
ADULT'S WELFARE**

Practitioner discusses with manager and/or other senior colleagues as they think appropriate

Still has concerns

No longer has concerns

Practitioner refers to social services, following up in writing within 48 hours

No further adult protection action, although may need to act to ensure services provided

Social worker and manager acknowledge receipt of referral and decide on next course of action within one working day

Feedback to referrer on next course of action

No further social services involvement at this stage, although other action may be necessary, e.g. onward referral

Initial assessment required

Contact social care in 72 hours if no feedback is received

NB: If concerns about adult's immediate safety contact police

**For advice prior to referral
(9-5 Monday - Friday)**

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